

CSTAR Terms of Business (Short Version)

As it says in a well-known advertisement "There are terms and conditions – but no sneaky ones". CSTAR's formal terms of business are available in small print on its website (http://www.cstar.ie/whatwedo/coststermsofbusiness/) while the purpose of this note is to explain in plain language what they are.

- 1. We will provide advice or do a data analysis as requested and keep in contact with you.
- 2. You will give us any information necessary to do what you want
- 3. We do charge for our services, usually on an hourly rate
- 4. The bill is your responsibility.
- 5. We guarantee confidentiality for any information/data you give us. Unless you object we may tell others that we have worked for you.
- 6. If there is, for some reason, a conflict of interest in working for you we would have to end our relationship with you.
- 7. You won't sue any of us personally and you won't get much out of CSTAR either.
- 8. Authorship of a paper would be expected if there was a <u>substantial</u> intellectual or scientific contribution to the work and we follow the Vancouver guidelines on this. (http://www.icmje.org/ethical_lauthor.html) The fact that we are being paid for our contribution does not preclude us from authorship nor can authorship be a substitute for payment.
 - A more substantial note on authorship is given in a separate document.
- 9. Only the CSTAR director can waive any of these conditions, and if you have a complaint you should go back to the CSTAR consultant or contact the CSTAR director.

Leslie Daly, Chair of CSTAR

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